



Ticket terms and conditions

These terms and conditions relate to ticket sales for the event 15th October 2025.

Section 1. Meaning of words used

Tickets are issued by Voice 21 ('the organiser')

Tickets are sold for the Great Oracy Exhibition ('the event')

By purchasing a ticket you are 'the customer'

Tickets are assigned to specific named individuals on booking ('the ticketholder')

The event will take place at the International Convention Centre, 8 Centenary Square, B1 2EA.

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Section 2. Event changes due to Covid-19

In the event that government guidance regarding large events changes, or Covid-19 case numbers make large events inadvisable, the organiser reserves the right to host the conference online via Zoom rather than at the venue.

In such an eventuality, ticketholders will be issued with tickets to this online conference. No refunds will be given.

Section 3. Notification of changes to the event

The organiser reserves the right to make minor changes to the event as advertised, and will notify ticketholders of these in a reasonable time after these are made.

If the organiser needs to change the venue of the event, such as to an online-only event as outlined in section 2 above, every effort will be made to give ticketholders as much notice as possible. The organiser is not responsible for any pre booked travel or accommodation costs incurred in such an eventuality.



Section 4. Payment of tickets

Payment is to be made by credit or debit card on booking.

If payment via invoice is required each order will incur a £10 administrative fee. To pay via invoice a PO must be emailed to events@voice21.org along with details of number of tickets and finance details ready for invoicing. Invoices must be paid within 28 days or by 9th September 2025 - whichever date is sooner. Failure to pay an invoice within 28 days of issue or by 9th September 2025 will result in the cancellation of the ticket(s) and no refund will be issued.

Section 5. Cancellation of tickets

The customer may cancel their ticket up to 28 days before the event. To cancel a ticket the ticketholder must email events@voice21.org with their order details. A refund minus the Eventbrite fee will be issued within 28 working days.

For customers wishing to cancel their ticket 27-14 days before the event a partial refund of £50 will be issued minus the Eventbrite fee within 14 working days.

No refunds are issued within 14 days of the event.

The organiser may cancel the tickets of the customer if the customer breaches the terms and conditions or payment is not received in full.

Section 6. Ticket transfers

In the event that a ticketholder is unable to attend the event, they may transfer their ticket to a colleague in the same organisation as themselves by notifying Voice 21. To do this, the ticketholder must email events@voice21.org providing the full name and email address of the new ticketholder. Transfers of tickets can be made up to 1st October 2025.

Section 7. Resales

Reselling tickets is not permitted.



Section 8. Photography

Photographs and videos will be taken by Voice 21 at the event. These may be used to advertise future Voice 21 events and programmes. By attending the event, you are consenting to any photographs taken being used for these purposes, unless you contact Voice 21 in advance of the event by 10th October 2025 via events@voice21.org to ask to be excluded from these photographs and videos.